

Vice President of Operations . Scott Ward

Scott Ward supervises the day to day operations of the Browns Restaurant Group's corporate locations which includes our training and test location, Cats Socialhouse on Granville Island. Developing and maintaining seamless relationships with our franchise community is also integral to his role. Scott is able to act as both the corporate voice and the franchise voice to all parties including our respective investment groups, operations and corporate team. Maintaining, researching and evolving our service standards, cost control systems and execution practices are an ongoing function of Scott's role. His mandate is to ensure the integrity of the brand at all times and to ensure that it evolves where opportunities present themselves. Scott also oversees the beverage program for the Browns Restaurant Group, including the innovative cocktail program, wine list, beer portfolio and non-alcoholic selection.

Scott is a 29 year restaurant veteran, having started his full-time management career at 19 years of age. His resume includes an 18 year career with the well known national chain, Milestones. Scott was part of the growth of Milestones from 1 unit to 36, operating first as a General Manager, then as Director of Operations, and his final 12 years as a multi-unit partner in 3 Canadian markets (BC, Ontario, Alberta) where he supported all operational, start-up and conceptual strategies. Later, he was a became partner in the Vancouver based franchise restaurant, Romano's Macaroni Grill, part of Brinker International Ltd. from Dallas, Texas. Some of Scott's other roles have included, Director of Operations for The Boathouse Restaurants, Director of Operations for the Red Door Pan-Asian Grill, and an 8 year career start with a small regional chain out of Ontario in the early eighties, The Old Fish Market Restaurants Ltd.

Scott has spent a lot of time travelling to major Canadian and US markets researching his trade and has enrolled in numerous courses at the Culinary Institute of America in St. Helena , California over the last 2 decades.